

## **Company policy**

### **"Health is a matter of trust"**

#### **Our philosophy – trusting cooperation**

We are aware of our responsibility to society. Therefore trust has a very special role to play in the healthcare industry. We maintain a respectful relationship with our business partners, customers and employees – one that is characterised by equality and trusting cooperation.

#### **Our strategy – affordable healthcare**

We focus on cost savings in healthcare through low-cost, high-quality medicines. By manufacturing and distribution EU pharmaceuticals and solutions for self-medication, we generate annual cost savings of millions for the German healthcare system while safeguarding the highest standard of quality.

#### **Our quality promise – high-quality products and services**

In order to fulfil our promises in terms of quality, we work consistently in accordance with the standards of DIN EN ISO 9001:2015 and our quality assurance system, in line with the principles and guidelines of Good Manufacturing Practice (GMP Directive 2003/94 EC). The axicorp Group also operates a company-specific pharmacovigilance system. The company and each of its employees is obliged to obey the law, regulations and applicable requirements.

#### **Our growth – our goals**

By consistently focusing on our customers' needs, we have seamlessly continued our path to growth since we were founded in 2002. To maintain this healthy growth, we work constantly on forward-looking solutions for high-quality healthcare. The continuous improvement of our products and services is essential if we are to achieve our goals.

We want to win market share in the future through further new introductions in the EU pharmaceuticals sector. We also want to focus more intently in future on the self-medication market and develop new areas of business.

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#### **Our partners – our customers**

The quality of our services is geared towards the needs of our customers and partners. Their preferences and expectations, along with an increase in customer satisfaction, are at the heart of our company's activities.

It is our pledge to constantly develop and optimise our services. To help us do this, we remain in constant dialogue with our customers and regularly carry out customer satisfaction surveys in order to be able to consistently keep track of valuable opinions.

We take responsibility for the quality of our products agreed with our customers. This is why we choose suppliers who meet our quality requirements and who, through constant supplier development, safeguard dependable and consistent cooperation, including the constant transfer of expertise.

#### **Our employees – our asset**

We believe that people who are happy at work approach new tasks with enjoyment and commitment and are able to achieve great things together. This is why we offer our employees a modern working environment, plenty of scope to use their own initiative and opportunities to grow through active personnel development and training. We set ourselves and our employees clear goals and we work consistently to ensure they are achieved.

Our employees are our most valuable asset.

January 2018

A handwritten signature in blue ink that reads 'Anna-Karina Drees'.

*Anna-Karina Drees*  
Chief Executive Officer